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Date: 07 January 2014

Ref No: 03/2014

Service Hotline

Equity Market – Feedback on Technical Issue experienced on 31st December 2013

The JSE experienced a technical issue in running the batch jobs for the production of end of day files which subsequently led to the delay in production of the E.zip file.

The JSE did resolve the issue on the day via manual intervention however the E.zip file was produced with a time delay.

The JSE would like to apologise to all market participants that were affected by this technical issue. If you have any queries, please feel free to contact customersupport@jse.co.za

Markets / Service (s):

- Equity Market

Environment(s):

- Production

Contact:

For further information please contact customersupport@jse.co.za

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